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for immediate release

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Community Colleges: Meeting the needs of today's students in a changing and complex world.

With the American's Promise Act (H.R. 2962, S. 1716) being introduced to Congress, community/two year colleges have the opportunity to become more affordable than ever. Community colleges continue to be an important step to student's overall success. Providing counseling services to students to meet both academic and increasing mental health concerns is paramount. Counseling can provide students with the necessary tools they need complete education and career goals in an increasing competitive job market.

According to the National Education Statistic's 2013 Enrollment Survey, there were 7.4 million credit seeking students, and according to the American Association of Community Colleges 2015 membership database, there are 5.0 million noncredit seeking students. As community colleges offer more affordable options for student's transferring to four year schools and short term training options, enrollment will more than likely continue to increase. Mental health and career counseling are important for in providing support for student's overall academic, career, and emotional needs to be successful in college. Many community/two year colleges have highly qualified mental health and career counseling professionals able to provide these needs to students.

The American College Counseling Association has completed a fifth survey to gather data about services provided by community/two year colleges in the area of counseling. The survey was distributed to a compiled list of community colleges across the United States, the list serves of ACCA, The Texas College Counseling Association, and the Georgia College Counseling

Discussion Listserv. One hundred and fifty nine (159) counselors responded to the survey. While many colleges across the United States report more severe psychological concerns on campus, only 10% of community colleges surveyed, have on site psychiatry resources, while The Gallagher Survey of College Counseling Center Directors reports that 58% of 4 year schools have on-campus Psychiatry (Gallagher, 2014). Although 40% describe higher severity in psychological concerns, 60% of respondents stated that they are still expected to do academic advising.

Other highlights included 47% stating that they hold licensure as an LMHC/LPC or equivalent and 28% are National Certified Counselors, 85% report having a threat assessment team on campus, 22% of colleges have a dedicated staff member to provide student case management, and 70% of colleges have trained counselors providing career counseling.

The American College Counseling Association will continue to support community/two year college counselors with the annual survey. We strive to support the efforts of our colleagues in all academic settings through increasing awareness of the needs and services on campus.

References:

AACC membership database, 2015(AACC analysis)

CCTF Survey 2014-2105, American College Counseling Association, ACCA: Alexandria, VA.

Gallagher, R.P. (2014). National Survey of Counseling Center Directors. Alexandria, VA: International Association of Counseling Services.

NCES (2014). IPEDS Fall 2013 Enrollment Survey (AACC analysis)

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Purpose:

The American College Counseling Association (ACCA) has completed a fifth national survey. The purpose of this survey is to gather benchmark data about common practices for personal/mental health counseling in community/two year colleges, to help in determining how many community/two year colleges have trained counselors providing career counseling.

Method:

The 2014-15 survey was constructed with questions formulated from previous surveys, items originally generated from the ACCA Community College Task Force, and the ACCA Executive Board. The survey was implemented using SurveyMonkey.com. The survey was distributed to a compiled list of community colleges around the United States as well as the ACCA, and regional college counseling associations.

Professional counselors who provide personal counseling in a community college setting were invited to respond to the survey. If there were no counseling services on campus, the appropriate dean or vice president was invited to respond. The response rate for email invitations was 109 out of 708. The survey was posted on the ACCA listserv, the Georgia Counseling Association listserv, and the Texas College Counseling Association listserv. The ACCA listserv response rate was 49. Three reminders were sent to all potential respondents. The survey was closed to new responses on 9/23/15.

A \$25 gift card was raffled off as a response incentive.

n=159 responses.

Limitations:

The survey was completed by self-selected group of individuals. Not all who were specifically invited to participate via email chose to participate. The compiled list of community colleges around the United States may not have been exhaustive.

The overall response rate was not possible to calculate because the total possible number of professional counselors at community colleges on each listserv contacted is unknown. The number of respondents has decreased for the past two survey cycles. The reason is unknown.

Highlights:

This survey represents 159 Counselors from community/two year colleges in 41 different states, including the Commonwealth of Puerto Rico.

- 82% of responding community/two year colleges provide mental health counseling services (provided by counselors who are college employees).
- For community/two year colleges that do not provide services, 20% have outsourced services by contract, 21% immediately refer student to off-campus providers, and 10% address the student issue through a behavioral intervention/threat assessment team.
- 81% of respondents hold Master's Degrees.

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- 47% hold licensure as an LMHC/LPC or equivalent and 15% hold no licensure. 28% are National Certified Counselors.
- 27% earn a salary of \$51K to \$60K. 66% have a 12 month employment contract.
- 50% are required to hold independent state licensure for their position.
- 10% have on-site psychiatry resource or have contracted for services.
 - The Gallagher Survey of College Counseling Center Directors reports that 58% of 4 year schools have on-campus Psychiatry (Gallagher, 2014).
- 57% do not limit the number of counseling sessions.
- 85% report having a threat assessment team on campus.
- 22% of colleges have a dedicated staff member to provide student case management.
- 83% use their college's website/home page to outreach to students and 37% use Facebook.
- 74% offer suicide prevention programming or resources.
- 40% describe the intensity/severity of clinical issues, relative to past years, as "higher severity." 47% report that it is "same as previous years."
 - The Gallagher Survey reports that 94% of directors report that the recent trend toward greater number of students with severe psychological problems continues to be true on their campuses and 52% of their clients have severe psychological problems (Gallagher, 2014).
- Most common responses regarding utilization of counseling services:
 - *Average number of sessions per academic year* = 3 – 5 (47%)
 - *Average weekly caseload size* = 84% of respondents report a caseload size of up to 20 clients a week.
 - *Percentage of student body seen for counseling* = 61% see between 1 % and 10%.
- 81% provide mental health counseling and other services in the same office.
- Most services are available during the weekday business hours of 8am-5pm.
- 56% endorsed "We welcome a combination of crisis and general walk-ins" for counseling.
- 84% do not provide on-call or after-hours emergency coverage.
- 41% type or handwrite their counseling notes and statistical tracking.
- 70% of colleges have trained counselors providing career counseling.
- All respondents have regular duties/roles in addition to personal counseling. The top 4 are:
 - Committee work (82%)
 - Psychoeducational programming (72%)
 - Career counseling (68%)
 - Academic advising (60%)
- The top 4 student presenting problems are:
 - Depression
 - Anxiety disorders
 - Stress
 - Academic problems

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The last question of the survey asked respondents to share additional information. A brief summary of the response themes follows.

- Counseling services on community colleges continues to be a mixture of philosophies and structures across the United States.
- Understaffing of some counseling centers is a problem.
- Counselors generally wear many “hats” at their institutions.
- In some cases the role of personal/ mental health counseling is down played by the college administration.

Reference:

Gallagher, R.P. (2014). National Survey of Counseling Center Directors. Alexandria, VA: International Association of Counseling Services.

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Survey Questions and Responses:

Note:

- All participants were invited to respond to questions one through ten.
- If the response to number 10 (Does your community/2 year college provide personal/mental health counseling services (provided by counselors who are college employees?)) was **no**, the participant was directed to number 11 (If your college has no mental health counseling services, who responds to student mental health concerns and/or students in acute distress?).
- If the response to number 10 was **yes**, the participant answered all other questions (except for number 11).
- This was done for the purpose of collecting detailed service data only from community/two year colleges that offer personal/ mental health counseling services.

1. Please enter your name and email address if you would like to enter to win a prize for your participation!
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2. Demographic Information about your community/2 year college.
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Listed at end of survey.

3. What is your role/title?		
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Answer Options	Response Percent	Response Count
Vice President of Student Affairs	2.5%	4
Dean of Student Affairs	0.6%	1
Director of Counseling	16.4%	26
Associate/Assistant Director of Counseling	2.5%	4
Personal Counselor	28.9%	46
Career Counselor	4.4%	7
Disability Services Counselor	1.9%	3
Academic Advisor	3.1%	5
Other (please specify)	39.6%	63
<i>answered question</i>		159
<i>skipped question</i>		0

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4. What is the total size of your college's student body (students enrolled in courses for credit) both full and part time for any given academic year? If you work at a college that has multiple campuses, please select the total number of students at your college, not just your campus.		
Answer Options	Response Percent	Response Count
Fewer than 2500	17.1%	27
2501 - 5000	19.0%	30
5001 - 7500	13.3%	21
7501 - 10,000	8.2%	13
10,001 - 12,500	8.9%	14
12,501 - 15,000	8.9%	14
15,001 - 20,000	7.6%	12
20,001 - 30,000	6.3%	10
30,001 - 40,000	3.2%	5
40,001 +	7.6%	12
<i>answered question</i>		158
<i>skipped question</i>		1

5. Does your college have on-campus housing?		
Answer Options	Response Percent	Response Count
Yes	27.2%	43
No	72.8%	115
<i>answered question</i>		158
<i>skipped question</i>		1

6. Does your community/2 year college provide any suicide prevention resources and programming?		
Answer Options	Response Percent	Response Count
Yes	74.2%	118
No	25.8%	41
<i>answered question</i>		159
<i>skipped question</i>		0

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7. Does your college have a Threat Assessment/Behavioral Intervention/Student Care Team, or equivalent?		
Answer Options	Response Percent	Response Count
Yes	85.5%	136
No	14.5%	23
<i>answered question</i>		159
<i>skipped question</i>		0

8. If yes, does your team have access to a mental health professional for:		
Answer Options	Response Percent	Response Count
Consultation on a case	69.9%	100
Mandated Assessment	43.4%	62
Referral to treatment	78.3%	112
Our team does not have access to a mental health provider	13.3%	19
<i>answered question</i>		143
<i>skipped question</i>		16

9. Does your college have a designated Veteran's Center?		
Answer Options	Response Percent	Response Count
Yes	69.8%	111
No	30.2%	48
<i>answered question</i>		159
<i>skipped question</i>		0

10. Does your community/2 year college provide personal/mental health counseling services (provided by counselors who are college employees)?		
Answer Options	Response Percent	Response Count
Yes	82.4%	131
No	17.6%	28
<i>answered question</i>		159
<i>skipped question</i>		0

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11. If your college has no mental health counseling services, who responds to student mental health concerns and/or students in acute distress?		
Answer Options	Response Percent	Response Count
Our college DOES employ its own Personal/Mental Health Counselors	7.1%	2
Counseling services are outsourced by contract to non-college counselors, or an independent agency.	21.4%	6
Threat Assessment/Behavioral Intervention/Student Care Team, or equivalent	10.7%	3
Campus Police/Public Safety	7.1%	2
Disabilities Services	0.0%	0
Career Services	0.0%	0
Dean of Students or Designee	0.0%	0
Health/Wellness Services or Nurse (on-campus)	3.6%	1
Other Administrator	7.1%	2
Other non-licensed, non-clinical staff	3.6%	1
We immediately refer the student to an off-campus provider	17.9%	5
Local Police	0.0%	0
Emergency Medical Services or Emergency Room	3.6%	1
Other (please specify)	17.9%	5
<i>answered question</i>		28
<i>skipped question</i>		131

12. What degree do you hold?		
Answer Options	Response Percent	Response Count
Associate's Degree	0.8%	1
Bachelor's Degree	0.8%	1
Master's Degree	81.2%	108
Doctoral Degree	17.3%	23
Medical Doctor	0.0%	0
<i>answered question</i>		133
<i>skipped question</i>		26

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13. What state license(es) do you hold?		
Answer Options	Response Percent	Response Count
Licensed Mental Health Counselor / Licensed Professional Counselor (or equivalent)	47.3%	62
Licensed Psychologist	9.9%	13
Licensed Independent Clinical Social Worker (or equivalent)	9.2%	12
Licensed Marriage and Family Counselor	3.1%	4
Licensed Alcohol and Drug Counselor (or equivalent)	4.6%	6
Working Towards State Licensure	9.9%	13
Other	9.9%	13
Not Applicable	15.3%	20
<i>answered question</i>		131
<i>skipped question</i>		28

14. What national certification(s) do you hold?		
Answer Options	Response Percent	Response Count
National Certified Counselor	28.7%	33
Certified Clinical Mental Health Counselor	0.9%	1
National Certified School Counselor	2.6%	3
Master Addictions Counselor	0.9%	1
Other	8.7%	10
Not Applicable	63.5%	73
<i>answered question</i>		115
<i>skipped question</i>		44

15. What type of contract do you hold?		
Answer Options	Response Percent	Response Count
12 month contract	66.4%	87
Less than 12 month contract	33.6%	44
<i>answered question</i>		131
<i>skipped question</i>		28

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16. How are you evaluated?		
Answer Options	Response Percent	Response Count
Annual, Formal Evaluation	65.4%	87
More than annual, Formal Evaluation	7.5%	10
Less than annual, Formal Evaluation	16.5%	22
Informal Evaluation only	7.5%	10
No Evaluation	3.0%	4
<i>answered question</i>		133
<i>skipped question</i>		26

17. What is your current salary? (only aggregated salary results will be released)		
Answer Options	Response Percent	Response Count
\$0-20K	2.3%	3
\$21-30K	3.8%	5
\$31-40K	5.3%	7
\$41-50K	15.0%	20
\$51-60K	27.1%	36
\$61-70K	14.3%	19
\$71-80K	12.8%	17
\$81-90K	9.8%	13
\$91-100K	6.8%	9
\$100K+	3.0%	4
<i>answered question</i>		133
<i>skipped question</i>		26

18. What social networking tools are you using to outreach or provide programming to students?		
Answer Options	Response Percent	Response Count
None at this time	10.0%	13
College website/home page	83.1%	108
Facebook	37.7%	49
Twitter	14.6%	19
Online Mental Health Screening tool	20.8%	27
Ulifeline	20.8%	27
Other	10.0%	13
<i>answered question</i>		130
<i>skipped question</i>		29

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19. What accreditation does your counseling center hold?		
Answer Options	Response Percent	Response Count
International Association of Counseling Services (IACS)	1.6%	2
None	90.7%	117
Other (please specify)	7.8%	10
<i>answered question</i>		129
<i>skipped question</i>		30

20. How many full-time (FTE) counselors/therapists are on staff?		
Answer Options	Response Percent	Response Count
0	5.3%	7
1	27.5%	36
2	19.8%	26
3	12.2%	16
4	9.9%	13
5	5.3%	7
6	4.6%	6
7	0.0%	0
8	0.8%	1
9	3.1%	4
10+	11.5%	15
<i>answered question</i>		131
<i>skipped question</i>		28

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21. How many part-time counselors/therapists are on staff?		
Answer Options	Response Percent	Response Count
0	56.3%	72
1	18.8%	24
2	5.5%	7
3	3.9%	5
4	0.8%	1
5	5.5%	7
6	2.3%	3
7	2.3%	3
8	0.0%	0
9	0.8%	1
10+	3.9%	5
<i>answered question</i>		128
<i>skipped question</i>		31

22. How many counseling interns (trainees) are on staff?		
Answer Options	Response Percent	Response Count
0	76.2%	99
1	11.5%	15
2	6.2%	8
3	0.8%	1
4	2.3%	3
5+	3.1%	4
<i>answered question</i>		130
<i>skipped question</i>		29

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23. How many administrative support positions are on staff?		
Answer Options	Response Percent	Response Count
0	29.5%	38
1	34.1%	44
2	14.7%	19
3	7.8%	10
4	7.0%	9
5+	7.0%	9
<i>answered question</i>		129
<i>skipped question</i>		30

24. Do you have a Psychiatrist or other licensed prescriber either on staff or contracted to provide services?		
Answer Options	Response Percent	Response Count
Yes	10.7%	14
No	89.3%	117
<i>answered question</i>		131
<i>skipped question</i>		28

25. Does your college have a dedicated staff member for student case management?		
Answer Options	Response Percent	Response Count
Yes	22.1%	29
No	77.9%	102
<i>answered question</i>		131
<i>skipped question</i>		28

26. Are counseling staff who provide personal/mental health services at your college required to hold independent State licensure?		
Answer Options	Response Percent	Response Count
yes	50.8%	66
No	49.2%	64
<i>answered question</i>		130
<i>skipped question</i>		29

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27. Do you have students sign an Informed Consent document for personal/mental health counseling?		
Answer Options	Response Percent	Response Count
Yes	70.2%	92
No	29.8%	39
Please explain your answer above:		36
<i>answered question</i>		131
<i>skipped question</i>		28

28. What limits do you place on the number of counseling sessions?		
Answer Options	Response Percent	Response Count
No limits to the number of sessions	57.3%	71
Emergency sessions only	4.8%	6
1 - 5 sessions	16.9%	21
6 - 10 sessions	16.9%	21
11 - 15 sessions	4.0%	5
15 - 20 sessions	0.0%	0
<i>answered question</i>		124
<i>skipped question</i>		35

29. What PERCENTAGE of your student body does your office see for mental health counseling in any given academic year (approximately)?		
Answer Options	Response Percent	Response Count
01 - 05%	38.0%	46
06 - 10%	23.1%	28
11 - 15%	6.6%	8
16 - 20%	5.0%	6
21 - 25%	5.8%	7
26 - 30%	2.5%	3
31 - 40%	1.7%	2
41 - 50%	0.8%	1
More than 50%	0.0%	0
Do not know	16.5%	20
<i>answered question</i>		121
<i>skipped question</i>		38

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30. What is the AVERAGE NUMBER of counseling SESSIONS in any given semester (approximately)?		
Answer Options	Response Percent	Response Count
Only 1 or 2 Sessions	8.1%	10
3 - 5	47.2%	58
5 - 10	22.0%	27
11 - 15	5.7%	7
16 - 20	2.4%	3
21 - 25	0.8%	1
26 - 30	0.8%	1
More than 30 Sessions	13.0%	16
<i>answered question</i>		123
<i>skipped question</i>		36

31. What is your AVERAGE WEEKLY CASELOAD SIZE for mental health counseling (approximately)?		
Answer Options	Response Percent	Response Count
1 - 5	36.1%	43
6 - 10	21.8%	26
11 - 15	16.0%	19
16 - 20	12.6%	15
21 - 25	8.4%	10
25 - 30	1.7%	2
31 - 40	1.7%	2
More than 40	1.7%	2
<i>answered question</i>		119
<i>skipped question</i>		40

32. When are you available/have office hours/open for students?			
Answer Options	Weekdays	Weekends	Response Count
Early Morning (Before 8am)	13	0	13
Daytime (8am - 5pm)	124	0	124
Evening (5pm - 8pm)	52	1	52
Late Evening (8pm - 10pm, or later)	2	0	2
<i>answered question</i>			124
<i>skipped question</i>			35

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33. Does your counseling center provide personal/mental health counseling only or does it also provide other related student counseling/services (e.g., Career Counseling, Academic Advising)?		
Answer Options	Response Percent	Response Count
We provide personal/mental health counseling only.	18.7%	23
We provide personal/mental health counseling and other related student counseling/services.	81.3%	100
<i>answered question</i>		123
<i>skipped question</i>		36

34. What other duties do you regularly perform (or are provided by your office) IN ADDITION to providing personal/mental health counseling for students?		
Answer Options	Response Percent	Response Count
Not Applicable	0.0%	0
Academic Advising	61.0%	75
Career Counseling	68.3%	84
Admissions Advising	23.6%	29
Disabilities Services	28.5%	35
Teaching	43.1%	53
Tutoring	4.9%	6
Administration / Management Duties	50.4%	62
Committee Work	82.1%	101
Psychoeducational Programming	72.4%	89
Other	22.0%	27
<i>answered question</i>		123
<i>skipped question</i>		36

35. Where is your office housed or located?		
Answer Options	Response Percent	Response Count
Stand Alone Location (e.g., house or separate building)	10.5%	13
Student Affairs/Student Development Office	70.2%	87
Health Services Office/Infirmary	4.0%	5
Disabilities Services	4.0%	5
Academic School/Division	11.3%	14
<i>answered question</i>		124
<i>skipped question</i>		35

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36. How does your counseling center handle "walk-in" appointments?		
Answer Options	Response Percent	Response Count
We see walk-ins for crisis intervention only.	22.0%	27
We generally welcome walk-ins and/or set time aside for walk-ins.	22.0%	27
We welcome a combination of crisis and general walk-ins.	56.1%	69
We generally do not allow walk-ins; students must make an appointment.	0.0%	0
<i>answered question</i>		123
<i>skipped question</i>		36

37. Do you provide after-hours "on call" crisis services for students?		
Answer Options	Response Percent	Response Count
Yes	15.3%	19
No	84.7%	105
<i>answered question</i>		124
<i>skipped question</i>		35

38. If your school became aware of a student who was potentially violent or suicidal, would you:		
Answer Options	Response Percent	Response Count
Almost always, will involve the parents, guardian or support others in the student's life.	21.3%	26
Many times, will involve the parents, guardian or support others in the student's life.	58.2%	71
Rarely, will involve the parents, guardian or support others in the student's life.	18.0%	22
Never, will involve the parents, guardian or support others in the student's life.	2.5%	3
<i>answered question</i>		122
<i>skipped question</i>		37

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39. Does your center provide mandated assessment for suicidal or violent students?		
Answer Options	Response Percent	Response Count
Almost always	28.5%	35
Many times	23.6%	29
Rarely	26.0%	32
Never	22.0%	27
<i>answered question</i>		123
<i>skipped question</i>		36

40. Does your center provide mandated treatment for suicidal or violent students?		
Answer Options	Response Percent	Response Count
Almost always	13.0%	16
Many times	25.2%	31
Rarely	25.2%	31
Never	36.6%	45
<i>answered question</i>		123
<i>skipped question</i>		36

41. How would you describe the level of acuity/severity of the clinical issues that you are seeing, relative to past years?						
Answer Options	Not Sure	Lower Severity	Same as Previous Years	Higher Severity	Rating Average	Response Count
Overall Acuity / Severity	11	4	58	50	3.20	123
<i>answered question</i>						123
<i>skipped question</i>						36

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42. What are the most common presenting problems?		
Answer Options	Response Percent	Response Count
Crisis Intervention	56.9%	70
Depression	88.6%	109
Bipolar Disorder	35.0%	43
Other Mood Disorders	24.4%	30
Anxiety Disorders	94.3%	116
Adjustment Disorders	45.5%	56
Sleep Disorders	12.2%	15
Eating Disorders	12.2%	15
Substance-Related Disorders	25.2%	31
Addictions (other than substances)	18.7%	23
Pervasive Developmental Disorders	12.2%	15
Attention-Deficit / Disruptive Disorder	35.0%	43
Learning Disabilities	42.3%	52
Schizophrenia/Schizoaffective Disorders	11.4%	14
Personality/Axis II Issues	18.7%	23
Academic Problems	78.9%	97
Anger	30.1%	37
Career/Vocational Issues	52.0%	64
Discrimination/Harassment	10.6%	13
Identity Problems	22.8%	28
Loss/Grief	50.4%	62
Non-Suicidal Self-Injury	25.2%	31
Physical Abuse/Physical Assault	25.2%	31
Relational Issues	76.4%	94
Self-esteem	55.3%	68
Sexual Abuse/Sexual Assault	30.9%	38
Stress	91.9%	113
Test anxiety/Procrastination	72.4%	89
Triage and/or Referral	26.8%	33
Other	5.7%	7
<i>answered question</i>		123
<i>skipped question</i>		36

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43. What are your most common referral sources?		
Answer Options	Response Percent	Response Count
Academic Support Center/Tutoring Services	42.7%	53
Academic Advisor/Advising Office	60.5%	75
Administrator or Dean	33.1%	41
Athletics/Coach/Recreation Center	12.1%	15
Career Services Office	27.4%	34
Disabilities Services Office	60.5%	75
Email Outreach	16.9%	21
Faculty/Professor/Instructor	76.6%	95
Friend	25.8%	32
Health Services/Nurse/Infirmary	16.9%	21
Orientation Session	14.5%	18
Other College Employee	39.5%	49
Parent(s)	10.5%	13
Poster/Flyer/Brochure	19.4%	24
Program or Classroom visit	28.2%	35
Relative (other than parents)	1.6%	2
Website/Online Screening Tool	18.5%	23
Other	21.0%	26
<i>answered question</i>		124
<i>skipped question</i>		35

44. Please estimate how much time PER WEEK you spend on mental health counseling?		
Answer Options	Response Percent	Response Count
01 - 05 Hours	32.0%	39
06 - 10 Hours	13.9%	17
11 - 15 Hours	13.9%	17
16 - 20 Hours	15.6%	19
21 - 25 Hours	15.6%	19
26 - 30 Hours	6.6%	8
31 - 40 Hours	2.5%	3
More than 40 Hours	0.0%	0
<i>answered question</i>		122
<i>skipped question</i>		37

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45. How do you document and track clinical data, progress, and statistics?		
Answer Options	Response Percent	Response Count
Typed or Handwritten Notes & Tracking	41.5%	51
Internal or custom college Software Package	20.3%	25
Titanium Schedule Software Package	13.0%	16
Therapist Helper Software Package	0.0%	0
TheraScribe Software Package	0.0%	0
Microsoft Office applications (e.g., Outlook, Excel)	8.9%	11
Other (please specify)	16.3%	20
<i>answered question</i>		123
<i>skipped question</i>		36

46. How do you evaluate the effectiveness of personal/ mental health counseling services?		
Answer Options	Response Percent	Response Count
Student satisfaction survey	51.6%	63
Student feedback in session	43.4%	53
Calculating student persistence rates	9.0%	11
Counselor report/perception	37.7%	46
Formal assessment tool or validated process (e.g., logic model)	3.3%	4
We currently do not evaluate effectiveness	23.8%	29
<i>answered question</i>		122
<i>skipped question</i>		37

47. Does your college have trained counselors providing career counseling or do other staff perform this duty?		
Answer Options	Response Percent	Response Count
Trained career counselors	70.2%	87
Other staff	29.8%	37
<i>answered question</i>		124
<i>skipped question</i>		35

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48. Do you have students sign an Informed Consent document for career counseling?		
Answer Options	Response Percent	Response Count
Yes	18.3%	21
No	81.7%	94
Please explain your answer above:		41
<i>answered question</i>		115
<i>skipped question</i>		44

49. What types of mental health screening days do you offer?		
Answer Options	Response Percent	Response Count
None	41.1%	51
Internet-based screening tools	26.6%	33
Alcohol screening	29.0%	36
Anxiety screening	25.0%	31
Depression and other mood disorder screening	43.5%	54
Domestic Violence screening	13.7%	17
Eating disorder screening	14.5%	18
Suicide prevention	21.0%	26
Trauma/PTSD screening	8.9%	11
<i>answered question</i>		124
<i>skipped question</i>		35

50. Are you a member of the American College Counseling Association (ACCA)?		
Answer Options	Response Percent	Response Count
Yes	48.4%	59
No	51.6%	63
<i>answered question</i>		122
<i>skipped question</i>		37

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List of Participating Colleges:

Adirondack Community College	NY
Alexandria Technical and Community College	MN
Allen Community College	KS
Anoka Technical College	MN
Arkansas State University - Mountain Home	AR
Atlantic Cape Community College	NJ
Austin Community College	TX
AVTEC - Alaska's Institute of Technology	AK
Barton Community College	KS
Bellevue College	WA
Bellingham Technical College	WA
Bismarck State College	ND
Black Hawk College	IL
Blacksburg	VA
Borough of Manhattan Community College	NY
Brookdale Community College	NJ
Brookhaven College	TX
Butler Community College	KS
Central Ohio Technical College	OH
Central Piedmont Community College	NC
Central Wyoming College	WY
Chandler Gilbert Community College	AZ
Cisco College	TX
Clackamas Community College	OR
Clarion University--Venango College	PA
College of DuPage	IL
College of Lake County	IL
College of Southern Nevada	NV
College of the Sequoias	CA
Collin College	TX
Colorado Mountain College	CO
Columbia Basin College	WA
Community College of Allegheny County	PA
Community College of Baltimore County	MD
Cottey College	MO
Crowder College	MO
Cumberland County College	NJ
CUNY Kingsborough Community College	NY
Del Mar College	TX
Delaware Technical Community College Stanton Campus	DE

Dine College	AZ
Dutchess Community College	NY
East Arkansas Community College	AR
East Central College	MO
Eastern Arizona College	AZ
Eastern Maine Community College	ME
El Paso Community College	TX
Estrella Mountain Community College	AZ
Everett Community College	WA
Florida Gateway College	FL
Garrett College	MD
Gateway Technical College	WI
Genesee Community College	NY
Grays Harbor College	WA
Great Basin College	NV
Great Bay Community College	NH
Greenfield Community College	MA
HACC Central Pennsylvania's Community College	PA
Halifax Community College	NC
Harcum College	PA
Hillsborough Community College	FL
Hocking College	OH
Howard Community College	MD
Illinois Central College	IL
Ivy Tech Community College	IN
Ivy Tech Community College-Southwest	IN
Jackson State Community College	TN
Jamestown Community College	NY
Jefferson Community & Technical College	KY
Johnson County Community College	KS
Kankakee Community college	IL
Kellogg Community College	MI
Lake Area Technical Institute	SD
Lake Region State College	ND
Lake Washington Institute of Technology	WA
Lakeland Community College	OH
Lakeshore Technical College	WI
Leeward Community College	HI
Lehigh Carbon Community College	PA
Lone Star College - Kingwood	TX
Lone Star College System	TX
MassBay Community College	MA

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Merced College	CA
Middlesex Community College	MA
Midlands Technical College	SC
Mineral Area College	MO
Mitchell Community College	NC
Monroe Community College	NY
Moraine Park Technical College	WI
Mount Wachusett Community College	MA
Muskegon Community College	MI
Normandale Community College	MN
Northeast Wisconsin Technical College	WI
Northern Essex Community College	MA
Northern Virginia Community College	VA
Oakland Community College	MI
Oakton Community College	IL
Owens Community College	OH
Palm Beach State College	FL
Pennsylvania Highlands Community College	PA
Pierce College - Puyallup	WA
Pierce College Fort Steilacoom	WA
Portland Community College	OR
Prince George's Community College	MD
Professional School	PR
Pueblo Community College	CO
Quincy College	MA
Quinebaug Valley Community College	CT
Quinsigamond Community College	MA
Resurrection University	IL
Richland College	TX
River Valley Community College	NH
Roane State Community College	TN
Rock Valley College	IL
Rockingham Community College	NC
San Antonio College	TX

San Diego City College	CA
San Jacinto College	TX
Santa Fe Community College	NM
SAU Tech	AR
Schenectady County Community College	NY
Shoreline Community College	WA
South Plains College	TX
South Puget Sound Community College	WA
South Suburban College	IL
Southern State Community College	OH
Southwest Virginia Community College	VA
St. Philip's College	TX
Suffolk County Community College	NY
SUNY Broome Community College	NY
Surry Community College	NC
Tarrant County College	TX
Technical College of the Lowcountry	SC
Texas State Technical College	TX
Truckee Meadows Community College	NV
Tulsa Community College	OK
Tunxis Community College	CT
Turabo Community College	PR
United Tribes Technical College	ND
UNT Dallas	TX
Wallace Community College Dothan	AL
Waukesha County Technical College	WI
West Los Angeles College	CA
West Virginia Northern Community College	WV
Western Technical College	WI
Wytheville Community College	VA
Yavapai College	AZ
York Technical College	SC